

FERONIX CORROX

Product Warranty Policy

1. WARRANTY COMMITMENT

FERONIX SURFACE SOLUTIONS warrants that, when FERONIX CORROX is properly stored, surface-prepared, applied and maintained in accordance with the approved Technical Data Sheet (TDS), Application Guidelines and recommended painting system, the paint will provide protection against premature corrosion and paint failure for the applicable warranty period stated below.

The warranty applies to the paint system and its application, and not to the structural integrity or service life of the underlying substrate.

2. WARRANTY SYSTEMS

FERONIX CORROX is covered under the following warranty systems:

A. 3-YEAR DTM WARRANTY

Warranty Period: 3 Years

Recommended System:

- Properly prepared metal substrate
- FERONIX CORROX – Direct-to-Metal application
- No separate primer required
- Application as per approved TDS
- Required number of coats and specified Dry Film Thickness (DFT) to be achieved

This system is recommended for general-purpose corrosion protection of properly prepared steel and metal surfaces.

Warranty: Up to 3 years against premature painting failure, subject to the terms and conditions of this warranty.

B. 4-YEAR ENHANCED SYSTEM WARRANTY

Warranty Period: 4 Years

Recommended System:

- Properly prepared metal substrate
- Approved compatible anti-corrosive primer – FERONIX CERAMAX – CERAMIX PRIMER
- FERONIX CORROX – Topcoat
- Two recommended coats of FERONIX CORROX
- Required DFT to be achieved as specified in the approved paint system

This system is recommended where enhanced corrosion protection and extended paint performance are required.

Warranty: Up to 4 years against premature coating failure, subject to the terms and conditions of this warranty.

3. WARRANTY PERIOD

The applicable warranty period shall commence from the date of:

- a) completion of the paint application, or
- b) commissioning of the painting asset,

whichever is specified in the project warranty certificate.

For project-specific applications, the warranty period and coating system shall be clearly mentioned in the individual Warranty Certificate.

4. SURFACE PREPARATION

Proper surface preparation is an essential requirement for warranty validity.

The substrate shall be:

- Free from loose rust, mill scale, dust and dirt
- Free from oil, grease, wax and other contaminants
- Free from moisture before application
- Prepared using the surface-preparation method specified in the applicable FERONIX technical documentation
- Prepared to the required surface condition suitable for the selected painting system

Where severe corrosion, heavy rusting, existing coating failure or contamination is present, additional surface preparation may be required.

Failure resulting from inadequate or improper surface preparation may not be covered under this warranty.

5. APPLICATION REQUIREMENTS

FERONIX CORROX shall be applied strictly in accordance with the latest approved:

- Technical Data Sheet (TDS)
- Safety Data Sheet (SDS)
- Application Guidelines
- Recommended coating system
- Project-specific specification, where applicable

The following shall be controlled during application:

- Surface preparation
- Mixing and homogenisation
- Application method
- Recoat interval
- Ambient conditions
- Surface temperature
- Relative humidity
- Wet Film Thickness (WFT), where applicable
- Dry Film Thickness (DFT)
- Final coating condition

The painting shall not be applied under environmental conditions outside the limits specified in the applicable TDS.

6. DRY FILM THICKNESS (DFT)

The specified DFT shall be achieved in accordance with the applicable FERONIX paint system or project specification.

Where required, DFT measurements shall be carried out using a calibrated coating thickness gauge.

For project applications, DFT records may be maintained as part of the project quality documentation.

Failure caused by insufficient paint thickness or non-compliance with the specified paint system may invalidate the warranty.

7. WARRANTY COVERAGE

Subject to compliance with this Warranty Policy, FERONIX SURFACE SOLUTIONS warrants against premature paint failure attributable to defects in the supplied paint material or failure of the paint system under the stated service conditions.

Covered paint failures may include, where applicable:

- Premature widespread paint deterioration
- Premature loss of adhesion attributable to the paint material/system
- Premature widespread peeling or flaking attributable to the paint material/system
- Premature corrosion breakthrough attributable to paint-system failure

Normal ageing, weathering, colour variation, gloss reduction or surface contamination shall not automatically constitute paint failure.

8. WHAT IS NOT COVERED

This warranty does not cover failure caused wholly or partly by:

8.1 Improper Surface Preparation

- Inadequate removal of rust
- Mill scale or loose coating remaining on the substrate
- Oil, grease, salts or other contaminants
- Application over unsuitable or unstable existing coatings

8.2 Improper Application

- Incorrect thinning or mixing
- Incorrect application method
- Failure to achieve specified DFT
- Application outside the recommended environmental conditions
- Failure to observe minimum/maximum recoating intervals
- Use of incompatible primers, thinners or other materials without approval

8.3 Mechanical Damage

The warranty does not cover damage caused by:

- Impact
- Abrasion
- Scratching
- Cutting
- Welding

- Drilling
- Fabrication after coating
- Transportation damage
- Installation damage
- Mishandling
- Deliberate or accidental physical damage

8.4 Environmental or Chemical Exposure

Unless specifically approved in writing, the warranty does not cover deterioration caused by:

- Continuous immersion
- Severe chemical exposure
- Aggressive solvents
- Extreme industrial environments outside the product specification
- Abnormal temperature exposure
- Fire or excessive heat
- Marine or offshore exposure where the system has not been specifically approved
- Continuous exposure to highly corrosive chemicals

8.5 Structural Conditions

The warranty does not cover:

- Structural movement
- Cracking of the substrate
- Structural failure
- Welding defects
- Design deficiencies
- Water ingress caused by structural defects
- Drainage or moisture-retention problems

9. MAINTENANCE

The painted surface should be periodically inspected and maintained by the owner/operator.

Any damage identified during routine inspection should be repaired at the earliest opportunity using a compatible FERONIX repair system.

Failure to carry out reasonable maintenance may affect warranty coverage.

For critical industrial assets, periodic inspection records should be maintained.

10. WARRANTY CLAIM PROCEDURE

In the event of a suspected paint failure, the customer shall notify FERONIX SURFACE SOLUTIONS in writing as soon as reasonably practicable after discovering the failure.

The claim should include, where available:

- Warranty Certificate
- Invoice / purchase details
- Product batch number
- Product name
- Date of application
- Date of purchase
- Coating system used

- Surface-preparation details
- Application details
- DFT records
- Photographs/videos of the affected area
- Site location
- Description of the failure
- Environmental/service conditions

FERONIX SURFACE SOLUTIONS may request additional information or documentation reasonably required to investigate the claim.

11. SITE INSPECTION

FERONIX SURFACE SOLUTIONS reserves the right to inspect the affected area before accepting or rejecting a warranty claim.

Where necessary, FERONIX may:

- Inspect the coating
- Conduct adhesion testing
- Conduct DFT measurements
- Examine surface preparation
- Examine application records
- Collect coating samples
- Conduct laboratory analysis
- Review environmental and service conditions

The warranty claim shall be evaluated based on the technical findings of the investigation.

12. WARRANTY REMEDY

If FERONIX SURFACE SOLUTIONS determines that a covered paint failure has occurred due to a defect in the supplied FERONIX CORROX product or an approved FERONIX paint system, FERONIX SURFACE SOLUTIONS may, at its discretion:

- a) supply replacement FERONIX paint material;
- b) provide technical assistance for corrective painting work; or
- c) reimburse or contribute toward reasonable material costs associated with the affected paint area.

The remedy shall be limited to the affected paint system and shall not extend to unrelated structural, civil, fabrication, labour, access, scaffolding, transportation, shutdown, production-loss or consequential costs unless expressly agreed in writing.

13. WARRANTY LIMITATION

This warranty is limited to the performance of the FERONIX CORROX paint system under the conditions specifically stated in the applicable TDS, paint specification and Warranty Certificate.

The warranty does not constitute a guarantee of the structural life of the paint asset.

The maximum liability of FERONIX SURFACE SOLUTIONS under this warranty shall, unless otherwise agreed in writing, be limited to the value of the FERONIX paint material supplied for the affected area.

FERONIX SURFACE SOLUTIONS shall not be liable for indirect, incidental, special or consequential losses, including loss of production, business interruption or loss of profits.

14. PROJECT-SPECIFIC WARRANTY

For major industrial, infrastructure, government or institutional projects, FERONIX Surface Solutions may issue a project-specific Warranty Certificate.

Such certificate may specify:

- Project name
- Customer name
- Site location
- Product
- Coating system
- Primer
- Number of coats
- DFT
- Surface-preparation standard
- Application dates
- Batch numbers
- Warranty period
- Service/environmental conditions
- Inspection requirements

Where a project-specific Warranty Certificate contains conditions different from this general policy, the project-specific certificate shall govern for that project.

15. WARRANTY ELIGIBILITY

The warranty shall be valid only where:

- Genuine FERONIX CORROX product has been used.
- Product has been purchased through FERONIX SURFACE SOLUTIONS or an authorised channel.
- Product has been stored according to the applicable product documentation.
- Product has not exceeded its stated shelf life.
- Surface preparation complies with the recommended system.
- Application complies with the TDS and approved coating specification.
- Required DFT has been achieved.
- The coating has been exposed only to approved service conditions.
- The customer can provide reasonable documentation supporting the application and purchase.

16. PRODUCT STORAGE

FERONIX CORROX shall be stored in its original, sealed container under the storage conditions specified in the applicable TDS/SDS.

Improper storage, contamination, prolonged exposure to unsuitable temperatures or use of expired material may invalidate the warranty.

17. GENERAL CONDITIONS

This Warranty Policy shall be read together with the latest FERONIX CORROX:

- Technical Data Sheet (TDS)
- Safety Data Sheet (SDS)
- Application Guidelines
- Product Specification
- Approved Coating System
- Project-specific specification, where applicable

Plot no 24 B-Wing Green Villa-3 Appar NAGPUR (URBAN) NAGPUR, Nagpur 440013
Website: feronixpaints.com Phone: +91 983 44 392 00 Email: feronixpaints@gmail.com

- Warranty Certificate

In case of any conflict between this general warranty policy and a separately executed written project warranty, the specific written project warranty shall prevail for that project.

18. WARRANTY SUMMARY

Coating System	Warranty	Primer	FERONIX CORROX
DTM System	3 Years	Not required	As per approved DTM system
Enhanced System	4 Years	Approved compatible primer	2 recommended coats

Recommended Commercial Position

3-Year DTM Protection

Direct-to-Metal • No Separate Primer Required

4-Year Enhanced Protection

Approved Primer FERONIX CERAMAX + 2 Coats FERONIX CORROX

19. IMPORTANT DISCLAIMER

The stated warranty periods represent the maximum warranty period offered under the applicable approved paint system and conditions. Actual paint service life may vary depending upon substrate condition, surface preparation, application quality, environmental exposure, operating conditions, maintenance and other site-specific factors.

FERONIX SURFACE SOLUTIONS reserves the right to update this Warranty Policy when product specifications, application recommendations or technical standards are revised.

This Warranty Policy is effective from the date stated on the applicable Warranty Certificate.

19. TECHNICAL SUPPORT

For technical assistance regarding application, storage, or maintenance:

FERONIX SURFACE SOLUTIONS

Website: www.feronixpaints.com

Email: feronixpaints@gmail.com

Customer Support: +91-9834439200

20. DOCUMENT CONTROL

Document	Warranty Policy
Product	FERONIX CORROX
Document No.	FSS-WP-001
Revision	01
Effective Date	21/07/2026
Prepared By	FERONIX SURFACE SOLUTIONS